Amendments to the Claims:

The following listing of claims will replace all prior versions, and listings, of claims in the application:

1. (Currently Amended) A system for accessing and updating information stored in a central location by a remote worker, said system comprising:

a central store for storing said information; and

a mobile telephone for use by said remote worker to interrogate and update said store and in which said mobile telephone includes a Text To Speech (TTS) system for enabling said information to be <u>output-received</u> aurally.

- 2. (Currently Amended) A system as claimed in claim 1, in which said mobile telephone includes an automatic speech recognition (ASR) system for enabling said remote worker to interrogate said store aurally.orally.
- 3. (Currently Amended) A system as claimed in elaim 1\,claim 1, in which said information is subject to data encryption.
- 4. (Previously Presented) A system as claimed in claim 1, in which said information concerns medical information and said remote worker is a medical practitioner.
- 5. (Currently Amended) A method of accessing and updating information stored in a <u>central store in a central location</u> by a remote worker using a mobile telephone; said method <u>comprises_comprising</u>:

interrogating said central store using said mobile telephone;

receiving said information by aurally by way of a Text To Speech (TTS) system, which is part of said mobile telephone; and

updating said information stored in said central store using said mobile telephone.

6. (Canceled)

- 7. (Currently Amended) A method as claimed in claim 5, in which said mobile telephone includes an automatic speech recognition (ASR) system for enabling said remote worker to interrogate said store aurally.orally.
- 8. (Previously Presented) A method as claimed in claim 5, further comprising encrypting said information before accessing and updating.
- 9. (Previously Presented) A method as claimed in claim 5, in which said information concerns medical information and said remote worker is a medical practitioner.
 - 10-19. (Canceled)
- 20. (New) A system for accessing and updating medical information stored in a central location by a remote worker, who is a medical worker on a house call, said system comprising:

a central store for storing said medical information; and

a mobile telephone for use by said medical worker to interrogate and update said store and in which said mobile telephone includes a Text to Speech (TTS) system for enabling said medical information to be received aurally.

- 21. (New) A system as claimed in claim 20, in which said medical worker is a doctor or a health visitor on a house call to a patient.
- 22. (New) A system for accessing and updating legal information stored in a central location by a remote worker, who is a legal worker, said system comprising:

a central store for storing said legal information; and

a mobile telephone for use by said legal worker to interrogate and update said store and in which said mobile telephone includes a Text to Speech (TTS) system for enabling said legal information to be received aurally.

23. (New) A system as claimed in claim 22, in which said legal worker is a police or parole officer.

24. (New) A system for accessing and updating social-work-related information stored in a central location by a remote worker, who is a social worker on a house call, said system comprising:

a central store for storing said social-work-related information; and
a mobile telephone for use by said social worker to interrogate and update said
store and in which said mobile telephone includes a Text to Speech (TTS) system for
enabling said social-work-related information to be received aurally.

- 25. (New) A system as claimed in claim 24, in which said social worker is a probation officer on a house call to one who is on probation.
- 26. (New) A method of accessing and updating medical information stored in a central store in a central location by a remote worker using a mobile telephone, said remote worker being a medical worker on a house call; said method comprising:

interrogating said central store using said mobile telephone;

receiving said medical information aurally by way of a Text To Speech (TTS) system, which is part of said mobile telephone; and

updating said medical information stored in said central store using said mobile telephone.

- 27. (New) A method as claimed in claim 26, in which said medical worker is a doctor or a health visitor on a house call to a patient.
- 28. (New) A method of accessing and updating legal information stored in a central store in a central location by a remote worker using a mobile telephone, said remote worker being a legal worker; said method comprising:

interrogating said central store using said mobile telephone;

receiving said legal information aurally by way of a Text To Speech (TTS) system, which is part of said mobile telephone; and

updating said legal information stored in said central store using said mobile telephone.

- 29. (New) A method as claimed in claim 28, in which said legal worker is a police or parole officer.
- 30. (New) A method of accessing and updating social-work-related information stored in a central store in a central location by a remote worker using a mobile telephone, said remote worker being a social worker on a house call; said method comprising:

interrogating said central store using said mobile telephone;

receiving said social-work-related information aurally by way of a Text To Speech (TTS) system, which is part of said mobile telephone; and

updating said social-work-related information stored in said central store using said mobile telephone.

- 31. (New) A method as claimed in claim 30, in which said social worker is a probation officer on a house call to one who is on probation.
- 32. (New) A mobile phone for use in the system claimed in claim 1, said mobile telephone comprising an interface for communicating with said central location and a Text To Speech (TTS) system for enabling the information stored in the central store of said central location to be received aurally.
- 33. (New) A central location for use in the system claimed in claim 1, said central location comprising a central store for storing said information and an interface for communicating with said mobile telephone.
- 34. (New) A mobile phone for use in the method claimed in claim 5, said mobile telephone comprising an interface for communicating with said central location and a Text To Speech (TTS) system for enabling the information stored in the central store of said central location to be received aurally.

35. (New) A central location for use in the method claimed in claim 5, said central location comprising a central store for storing said information and an interface for communicating with said mobile telephone.